

This form MUST be completed by an Authorised contact listed in C.A.M (<https://cam.hostnetworks.com>)

Unmanaged Dedicated Server Support Request			
Date Required:		Preferred Time Required:	
Company:			
Customer Contact:			
Email Address:			
Ticket Number (if created):			
IP Address of Server:			
Server Username:		Password:	
Brief Scope of work required:			

Unmanaged Dedicated Server Support Charges	
Time Based Charges:	<p><b>Charges are based on time spent at the following rate:</b> \$198/hr (invoiced in 15 minute increments. Minimum charge \$99)</p> <p><b>We will try to meet your preferred time above, however is subject to current work load.</b></p> <p>Pricing does not include Remote Hands service where a technician is required to be on-site to physically address your request. Please see the Remote Hands Service for more information.</p>

Customer Acknowledgement	
I,	acknowledge and agree to the above time based charges and indemnify Host Networks Pty Ltd against any loss or damage caused, directly or indirectly, by the Unmanaged Dedicated Server Support Service.

Office Use			
Start Time:		Initials:	
Completion Time:		Total Charge:	
Total Time:		Invoice Number:	